

INTEGRITAS

Omega Risk Solutions

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From the Desk of the CEO

Resilience our Survival Recipe

On many occasions during the past 20 months I was astonished by the way in which we, the people of the Omega, managed ourselves through one of the most difficult times of our existence. Many businesses, institutions and organisations severely suffered as a result of the Covid-19 pandemic, but Omega remained stable and relevant. What was (and still is) the formula for our success up to now? I can state unequivocally that it was due to our continued obedience to our value concept of **PRIDE** (**P**assion, **R**espect, **I**ntegrity, **D**iscipline and **E**xcellence) but something unique developed as a result of our adherence to our values and principles: **The people of Omega became extremely resilient.** In this issue I would like to discuss the concept of resilience and how it contributed to the stability of the Omega Group during the current pandemic.

Resilience can be freely defined as the capacity to recover quickly from difficulties or adversities. It can also be described as the ability or flexibility of an object or substance to jump back into its original shape.

When any unprecedented global challenge or large-scale disruption faces the world, resilience comes into demand. Resilience is needed by individuals, organisations, and societies to survive and thrive in the fight against new challenges. In confronting a global health crisis like the Covid-19 pandemic, resilience requires psychological skills as well as organisational support.

Research has shown that work-related circumstances can play an important role in enabling both individuals and organisations to build resilience and develop effective surviving strategies. With the Covid-19 challenge we had to collectively bounce back and became stronger in order to survive. Omega needed courage, willingness and the ability to adapt in order to build and amplify resilience. This was necessary to rebuild our confidence and trust in ourselves and our support systems.

Let's compare this pandemic with previous global crises. Apart from the Great Depression (1932), the Suez Crisis (1956), the International Debt Crisis (1982), the recent Property Crisis (2008) and many others, health crises appeared to be more devastating and terrifying than any other crisis. With immediate effect it replaces the emphasis on other serious matters such as climate change, food shortages, and water scarcities. People reason that the latter are long term challenges while health crises are more current and need urgent attention.

So let's focus on some of the previous and historical health crises. Covid-19 appeared very recently and therefore statistics are fairly accurate. It is however not so easy to estimate the exact death toll of historical or earlier epidemics and/or pandemics. Just to clarify; a disease can be declared an endemic when it is limited to a particular area or country. As soon as it spreads wider an endemic becomes an epidemic and if the spread escalates globally, an epidemic becomes a pandemic.

During the 18th century more than 300 million people died of **Scurvy** and **Smallpox**. Scurvy is a disease resulting from a lack of vitamin C while Smallpox is an infectious disease caused by one of two virus variants.

Many epidemics, of which some developed into pandemics, broke out during the 19th century caused well over 250 million deaths:

- **Cholera**, an acute, diarrheal illness caused by infection;
- **Typhus**, a group of infectious diseases caused by bacteria which spread to humans through fleas, lice and chigger bites;
- **Bilharzia**, a disease caused by parasitic flatworms called schistosomes;
- **Bubonic plague**, infection caused by bacteria that live in some animals and fleas;
- **Malaria**, a mosquito-borne disease;
- **Tuberculosis** (TB), an infection caused by bacteria and mainly affects the lungs;

During the 20th century more than 100 million deaths were recorded due to the following diseases:

- **Yellow Fever**, a viral infection also caused by mosquitos;
- **Spanish Flu**, an influenza A Virus infection;
- **Polio**, a viral infection causing nerve injury;
- **HIV/AIDS**, a viral infection that attacks the immune system;
- **Ebola**, a viral haemorrhagic fever;
- **SARS**, severe acute respiratory syndrome;
- **Avian Flu** (Bird Flu), a viral infection that spreads among birds;
- **Swine Flu**, severe respiratory virus infection;

The above statistics do not include all the epidemics and pandemics and are not very accurate as some of the diseases are still current.

Then, during the first quarter of the 21st century, a severe acute respiratory syndrome called **Covid-19** appeared unexpectedly and, up to date, caused more than 5 million deaths worldwide. It doesn't matter where this crisis originated from, no country was fortunate enough to escape from its dreadful effects. It is therefore clear that endemics, epidemics and pandemics are not unknown to the world but a new outbreak always brings a new shock as if it's the first time that the world has to encounter such a crisis.

Accept for the traumatic impact that the virus had on the wellbeing of many people and their families, it also had severe financial implications for individuals, businesses, the government and the wider spectrum of the market place. In the beginning of last year it became clear that "only the fittest will survive". In order to remain "one of the fittest", Omega reacted very quickly by introducing drastic cost saving measures, strict health regulations and increased customer care, not only to secure the jobs of its employees, but also to ensure that the company will exist post-pandemic. How did we manage this? My humble opinion is that resilience played a decisive roll and will continue to be key to our future survival.

Being resilient means facing difficulties head-on instead of falling into despair or applying damaging survival strategies. Resilience acts as the mental reservoir of strength that helps people handle stress and hardship. Resilient people are able to draw upon this strength to cope with, and recover from, massive challenges.

Like many previous crises worldwide, this one will also pass, hopefully with less deaths and trauma than many off the previous crises. If we think we are going through hard times, let's keep going and never, never give up!

May I conclude with the words of Winston Churchill: "Success is not final and failure is not fatal - it is the courage to continue that counts". Up to now the Omega family demonstrated that they really care by making



an effort - not an excuse. Our resilience, reinforced by passion, respect, integrity, discipline and excellence, confirms our competitive edge and contributed to a better life for many people during this trying times.

I salute all the employees of the Omega Group for their continued loyalty to the company, to its clients, to its suppliers and most importantly, to their colleagues and co-workers. Hang in there - EVERYTHING WILL BE OKAY!

**I wish you all a great and safe
Festive Season**

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SEASON'S GREETINGS

'N VREUGDEVOLLE FEESGETY

BOAS FESTAS

VOEUX DE LA SAISON

Regards
OMEGA RISK SOLUTIONS



OMEGA
Risk Solutions

SECURITY WITH INTEGRITY



KT - Kinetics Technology Upgrade of Luanda Refinery

KT-Kinetics Technology was awarded an upgrade contract for Sonangol Luanda refinery in Angola. Sonangol is moving ahead with upgrades to its 65,000-bpd refinery in Luanda, involving installation of two new process units plus utilities and offsites.

In cooperation with Angola state-owned Sonangol, ENI (**Ente Nazionale Idrocarburi / National Hydrocarbons Institution**) awarded a \$200 million contract to KT-Kinetics Technology, a subsidiary of Maire Tecnimont SPA. ENI has a cooperation agreement with Sonangol for upgrading projects of the Luanda Refinery.

KT-Kinetics Technology will provide EPC (Engineering, Procurement and Construction) services for a naphtha hydrotreater with a naphtha splitter, and a catalytic reforming unit.

The contract has a value of approximately **USD 200 million** and represents a major part of the cooperation agreement between ENI and Sonangol. The scope of Work includes Engineering, Procurement and Construction activities relating to two refining process units, namely one Naphtha Hydrotreater, including also the naphtha splitting, and one Catalytic Reformer. It also includes some utilities and offsites, as well as the necessary tie-ins for the integration with the existing refinery.

Thanks to the new units, which will be started-up and tested in approximately 2 years from the starting date, it will be possible to quadruple the gasoline production of the sole refinery of the country, from 280 to 1,100 tons/day, improving the product's quality and minimizing the global environmental footprint. Therefore, the project plays a crucial role in the ambitious national target to reach independency in the fuel supply.

The site is located inside the current refinery situated in Luanda.

Omega Risk Solutions was chosen as the security provider for Kinetics Technology Angola and the contract officially commenced on the 1st October 2020.

Leading the team is the Omega security manager Chris Minny, the supervisor Menezes Carvalho and three shift leaders namely, Domingos Cardoso, Paulo Xavier and Antonio Toné.

Security officers' numbers were gradually increased as the project expanded. Their tasks mainly consist of the access control of about 800 employees and the checking and controlling of material from the KT warehouse to the different subcontractors and to the construction sites. The site consists of ten posts as well as two guest houses in the city.

Extends Footprint to the Cabinda Province



From left to right: PM Jose Quintas, PM Paulo Alfredo, PM Eduardo Nganga and PM Jose Gomes

PEP Angola

Since Omega Risk Solutions started rendering security services to Pep Angola, our security officers have demonstrated a very high level of professionalism and excellence in the performing of their duties.

Omega assisted Pep Angola since 20 August 2019 with security services in opening stores in Cabinda, Luena in the Moxico province and Dundo in the Lunda Norte province.

SHOPRITE Supermercados Angola

Omega Risk Solutions Angola LDA, started security services with Shoprite on 01 December 2006 and through our partnership with Shoprite demonstrated a very high level of professionalism and service excellence in reducing the risk towards our client.

In December 2019, Shoprite extended their national footprint with two more shopping centres, one in Cabinda and another in Luena, Moxico province.

As preferred service provider, Omega is providing the required guarding services to these two shops.

It must be noted that the Luena shop is not trading as yet, and Omega's current responsibility is to secure the outer perimeters and the buildings.



From left to right: PM Nelson Cali, PM Allende Pedro, PM Chanica João, PM Afonso Tati, PM Carlos Casimiro and PM Pascoal Tati



OMEGA RISK SOLUTIONS TAKES THE LEAD IN RETAIL SECURITY

Omega is currently the leader in retail security with a footprint well established in the major cities in Ghana. Over a period of 10 years Omega gained valuable experience in protecting the stores, employees and clients. Special Retail Security Training is supplied to all security officers after the successful completion of a Basic Security Course. Covid-19 protocol played a major role during the past 18 months to ensure that all visitors, employees and security officers comply with an acceptable temperature reading, hand sanitizing and social distancing.

Omega supplies retail security to several retail stores located in eight malls in Ghana.

Since launching the first **SHOPRITE** LOWER PRICES YOU CAN BELIEVE flagship store in Accra in 2007, more stores were added with employing more than 600 people across the capital. The seven Shoprite stores, located in Accra, Kumasi and Takoradi, as well as Shoprite Freshmark, are well protected by Omega with a security team of officers and CCTV operators under the command of a well experienced loss control manager. Shoprite is proud to support Ghanaian business. Omega is proud to protect Shoprite.



Game is a promotionally driven discount retailer of predominantly general merchandise and non-perishable groceries for home, leisure and business use. Game is a subsidiary of the South African JSE listed company, Massmart Holdings. Massmart is Africa's third largest distributor of consumer goods, the leading retailer of general merchandise, liquor and home improvement equipment and supplies, and the leading wholesaler of basic foods. Omega is delighted to protect such a reputable retailer with security officers at all stores in Accra and in Kumasi.



MRP is a cash-based and fashion-value retailer with three stores located strategically in Accra mall, Achimota Mall and West Hills Mall in Accra. Omega supplies security officers to ensure that the stores are safe and secure.



Scentopia established in 2018, is Ghana's largest luxury beauty retailer with seven stores located across Ghana. The stores sell luxury perfume, skincare and make-up and stock all major brands across a variety of price ranges. Featuring over 50 brands, Scentopia offers an unparalleled selection of products, making it the ultimate one-stop beauty destination protected by Omega at all stores in Ghana.



Sup Tonato Aggoussou at MR Price



Insp Ishmael Addo (CCTV Operator) at Shoprite



Security Team at Game



LEAD IN RETAIL SECURITY Continued...

DECATHLON established in July 1976, is a French Sports Retail company with 313 stores in France and more than 1,274 stores in the rest of the world. In 2016 Decathlon extended its operations to the shores of Ghana. The first store was opened at the Junction mall in Nungua with the sole purpose of making sport accessible to all. Decathlon has partnered with the Ghana Football Association as the official sports retail partner of the Association for the duration of four football seasons to 2023/2024. This decision will highlight Decathlon Social Projects.

CHINA MALL has become an increasing destination for shoppers who seek to enjoy various amenities and forms of entertainment as they go about their purchases. If they are not shopping, they are enjoying its environment which is safely secured by Omega at China Mall in Tema and West Hills.

Each Omega security officer is trained to live retail security optimally with our proud values, namely passion, respect, integrity, discipline and excellence.

LETTER OF APPRECIATION: SOUTH AFRICAN HIGH COMMISSION - GHANA



SOUTH AFRICAN HIGH COMMISSION - GHANA

Omega Security Company
Game Store Management, Accra Mall

18th November 2020.

LETTER OF APPRECIATION

I express in writing my sincere appreciation for the quality service rendered to me by Accra Mall Game Store Security Service.

On 12 November 2020, I visited Accra mall for shopping. I started at ENZO where I bought two items and proceeded to Game. At Game, I was joined by my driver who took over pushing the trolley with my bag from ENZO and other items I selected to purchase.

After paying for the said items and exiting the shop, we parted company outside the GAME shop. While I headed for the ATM, he proceeded to the parking lot to unpack the purchased item into the vehicle. I came back afterwards and we left the mall.

On arrival home, I noticed the bag from ENZO was missing. I asked my driver and accordingly, he packed everything in the trolley and apparently he did not see the bag I was referring to. We searched the vehicle all in vain.

On the 13 November 2020, I went back to Accra Mall, precisely the Game store, where I purchased groceries from the previous day in a bid to find the lost bag. I asked whether they had seen a bag from ENZO with some items. I was told by Management that nothing of that sort had been seen, suggesting the loss of the said bag happened outside their premises. I was further informed that Game has no obligation for what happens outside the shop. I was beginning to lose faith, and getting angry from frustration. I was told that the shop doesn't have cameras inside therefore it would be very difficult to make up of what might have happened.

Later, we were joined by Mr. Mawuli, whom was introduced to me as the head of the Game security. After narrating my dilemma to Mr. Mawuli, he remarked from the series of narrated events, the suspicion that the bag in question went out of the shop. The unanswered question now was how the bag went missing between outside of the Game store and on arrival home.

Mr. Mawuli then requested that I step outside the shop with him and try to simulate events from where the car was parked. We started from the car park then to all the other shops I visited after parting company with my driver at Game exit point.



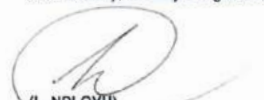
SOUTH AFRICAN HIGH COMMISSION - GHANA

Mr. Mawuli was very patient with me and preliminarily, humbly enquired from each shop if they had come across any bag. We however couldn't find it. He offered to accompany me take the matter up with the Mall Security Management for possible assistance, after having exhausted potential places for leads and options. I then followed him to the lower ground floor where the office of the mall security management was situated. On arrival, he explained the purpose of our visit and we subsequently were told to wait for one of the managers. The gentleman came in and Mr. Mawuli introduced me to him and explained my situation. He asked for corresponding date and times and then requested I to sit down while he and Mr. Mawuli try to retrieve the footages within the time for any leads.

After about 20-25 minutes, they came back and reported a lead as to the whereabouts of the bag, calming my nerves down. They left the room and after few minutes returned with the bag and its content intact. Apparently from the explanation they gave, my driver left the bag in the trolley and the bag was fortunately sighted and picked up by one of the personnel in charge of the trolleys and placed amongst the lost and found items.

That was how I was assisted by Mr. Mawuli. He was kind enough to step out of his comfort zone and assist a distressed customer. For the reason that I gave business to his shop, he saw it necessary to assist me to explore all possible avenues in trying to find my lost bag. I am really humbled by his kindness. He is surely one in a million, where you find security personnel who would be concerned about customers in a manner he did and how he responded to my case. Even if I couldn't find my bag back I still would have written this letter in appreciation for his efforts and humble approach.

I would like to express my deepest gratitude and appreciation to **Mr. Mawuli Dzadza Tamatelo**, and the **Omega Security Company** for their professional and quality customer service as was exhibited by Mr. Mawuli. May you continue to serve customers with such dexterity, affability and great sense of service.


(L. NDLOVU)
DEFENCE ADVISOR GHANA: COL.

Accra
18th November 2020

Mr. Mawuli Dzadza Tamatelo
Omega Security Company, Accra Mall

NEW BUSINESS: US Peace Corps GHANA

US Peace Corps Ghana traces its roots and mission back to 1961, when President John F. Kennedy sent the very first 52 Peace Corps volunteers to serve their country in the cause of peace by living and working in Ghana. Those volunteers were received warmly by Ghana's first President, Dr. Kwame Nkrumah on August 30, 1961. Peace Corps Ghana are fond of saying: "Peace Corps was born in America, but learned to walk here in Ghana."



Peace Corps' relationship with Ghana is as strong as ever, and has remained uninterrupted for the past 55 years. During that time, more than 5,000 Peace Corps Volunteers have served as education, health, environment, small enterprise development and/or agriculture Volunteers in all 10 regions of Ghana.

Today, Peace Corps Ghana is more vital than ever, working in critical areas of health, education and agriculture throughout the entire country. Additionally, volunteers are equipped to help implement critical initiatives like Let Girls Learn and Feed the Future Food Security Initiative. Peace Corps Ghana volunteers continue to help countless individuals who want to



Kumasi site from left to right: Chris Everts (Country Manager), S/Sup Wisdom Troku, Insp Hayford Adomako, S/PW Sandra Oppoku and Insp Albert Enniison

build better lives for themselves, their children, and their communities.

Omega Risk Solutions Ghana was proudly selected as the preferred security provider effective from 26 September 2021. The aim of the transition is to ensure the operation and management of guard services at offices in Kumasi, Tamale and Dodowa in order to prevent unauthorized access, protect life, maintain order, deter criminal attacks against employees, dependents and property and terrorist acts against all U.S. assets, and prevent damage to the Peace Corps property. The transition operation was successfully done in 4 days.

NEW BUSINESS: DE UNITED FOODS INDUSTRIES LTD

De United Foods Industries Limited in Accra is a subsidiary of Dufil Group and the supplier of the most loved noodle brand in Ghana known as Indomie Instant noodles. Dufil is the leader of the instant noodles category.

On 01 September 2021 Omega Risk Solutions took over as preferred security supplier of the food processing company in Accra with a team of thirteen security officers.



From left to right: Chris Everts (Country Manager), Mme Godsmay Aokley (HR of DUFIL), S/PM Sikapah Wisdom, S/PM Amankwak George, S/PM Asamaoh Godfred, S/PM Adzokatse Akitiwa, Sup Frank Apeti, S/PW Gifty Peprah, Sup Vedzesu Elvis (Emergency Response), S/PM Akwesi Ansah and Mohammed Zakari (Area Manager)



PETROLEUM COMMISSION CERTIFICATE



The Petroleum Commission was established by an Act of Parliament, 2011 (Act 821) as a result of hydrocarbon discoveries in commercial quantities, to regulate and manage the utilization of petroleum resources and coordinate the policies in the upstream petroleum sector.

Since energy is vital to the development of a country, it is expected that in the medium to long term, oil and gas would become one of the key drivers of the economy. In the light of this potential, Omega Risk Solutions has recently positioned itself in the oil and gas environment in Ghana by having achieved this absolutely essential Petroleum Commission Certificate.

TRIBUTE TO WALTER DEKU

Mr Walter Deku was born on the 24th of November 1944.

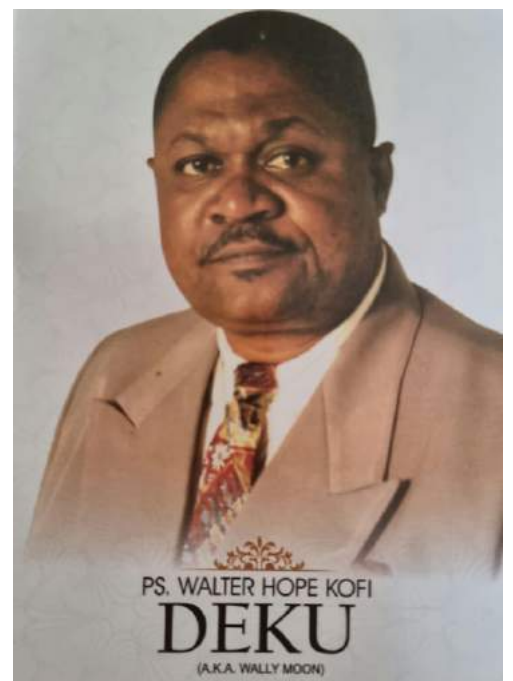
He successfully run a Boxing Enterprise in his earlier years. He not only helped and shaped world champions for Ghana in the 70s to early 80s, but also instrumentally led to the International Boxing Federation (IBF) approving Ghanaian boxers to compete in the weight class divisions of the IBF.

Mr Deku was introduced to Omega Risk Solutions Ghana Ltd in 2011, when a decision was taken to establish Omega Risk Solutions in Ghana. After thorough negotiations with Mr Deku, his company "Loss Control" was changed to Omega Risk Solutions Ghana at the Registrar General Department and the Ministry of Interior.

Due to his ailing health, Mr Deku disposed off all his shares in Loss Control Ghana to Omega Risk Solutions Ghana but he continued to be a substantive Non-Executive Director in the Company.

It was the fervent wish of Walter to have a participatory role in the Company but his health would not allow it. He, however, was able to attend all the Annual General Meetings ever held at Omega Risk Solutions in Dzorwulu.

Walter will always be remembered by Omega Risk Solutions as a founding father of Omega in Ghana.





ANNOUNCEMENT



Johann Rademeyer
General Manager

Johann Rademeyer has been promoted to General Manager, Arkhê Risk Solutions Lda (Mozambique) with effect from 1 December 2021.

Johann takes over from Tony Adams who served as the General Manager for 16 years. Tony was instrumental, not only in growing the company from a meagre 300 staff to more than 5500, but also in Arkhê's commendable performance since 2005. His vast know-how, knowledge and experience of the Mozambican security industry will, however, not be lost to the Company as he has agreed to serve as Manager responsible for diplomatic and various other key accounts.

Johann served for 17 years in the SA Defence Force and joined the security industry in 1999. He was appointed by the then Gray Security Services (Angola) as a Contract Manager at a diamond mine in Angola and was promoted to Area Manager in 2002. In 2003 he joined Omega Risk Solutions (Angola) and was transferred to Luanda as Security Advisor for D.S.L. (Previously a British company - Defense Systems Ltd). On 15 November 2005 he was appointed as the Operational Manager for Arkhê Risk Solutions Lda and together with Tony grew the company into a role-player of note in the Mozambican security industry.

Johann is customer oriented and a believer in operational excellence and customer satisfaction. Wherever he has operated he displayed the ability to motivate his team and to lead them to continued successes. Not only do his clients speak highly of him, but they regularly express their gratitude for the quality of service that Johann and his operational team renders to them.



Tony Adams
Diplomatic & Key
Accounts Manager

PUMA Energy



PUMA Energy invited Arkhê Risk Solutions to participate in the tender process to provide security services. The incumbent, Garda World were also part of the process and were tendering to remain incumbent.

The contract covers all PUMA installations nationwide, excluding the Service Stations. The facilities tendered for are located in Matola, Beira and Nacala.

During Arkhê's risk assessment, several points were discovered, especially at the railhead, where thieves could simply climb over walls, open a tap and syphon fuel out of the pipeline before it even reaches the storage tanks.

Before deployment, care was taken to select competent shift supervisors. Francois Bekker, the area manager responsible for the deployment, trained the supervisors in stock control and paper trails to eliminate mistakes when processing fuel being offloaded from ships in the port, through to pumping into storage tanks as well as loading and dispatching vehicles for national and international deliveries.

Several changes were made to the gate procedures and processing of paperwork. Losses plummeted with no serious losses being reported since the start of the contract.



Mobilizing of the PUMA Contract

Limak Cimentos SA

Limak Cimentos SA is a subsidiary of the LIMAK CEMENT GROUP of Turkey. Limak is an international Group of Companies with interests in Mozambique, Ivory Coast and Dubai. The Group consists of 12 cement plants, 28 ready-mixed concrete plants and one block BIMS facility.



Bag trucks waiting to load

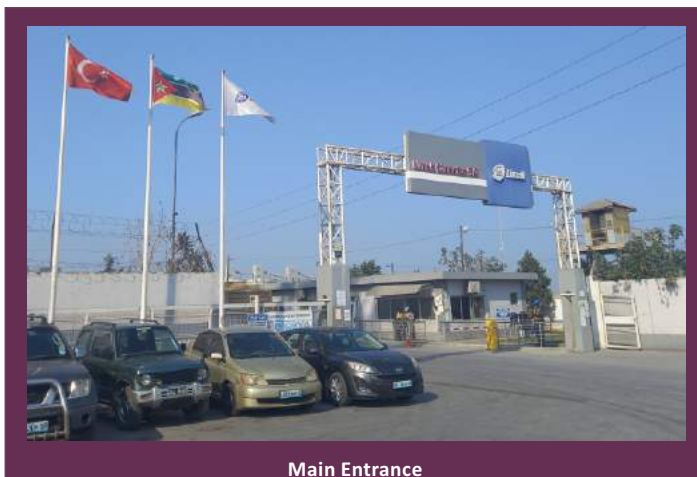
Arkhe Risk Solutions was approached by Limak to take over as security services provider after very favorable reports regarding our service at the Turkish Embassy.

Theft of cement was a huge problem and the company was suffering severe losses, not only as a business, but clients were complaining of losses after the truck leaves the plant.

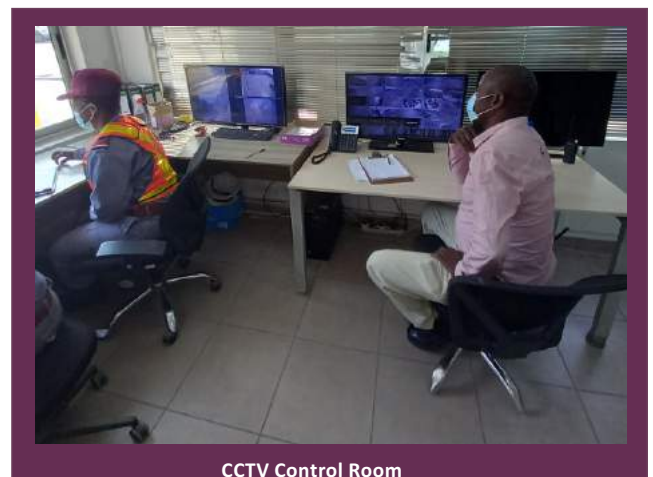
During the site survey it became clear that the incumbent provider had not deployed security in the correct places and that a strong, senior inspector would have to be deployed to maintain discipline among the security officers and maintain control of the main gate.

After deployment of Arkhe, losses remained high and some serious intervention was needed. We deployed shift supervisors with good experience in the FMCG field and soon realized that theft of bags of cement was not the main issue, but theft of empty bags were! The empty bags, that are issued to bag trucks, were used to steal cement from tankers just outside the gate, sometimes this amounted to between 20 to 40 bags per tanker. Control of the empty bags was handed over to security and five empty bags per truck were handed out at the gate instead of the loading point. We suggested that a camera be moved to cover the bag conveyor and security does random counts on camera as well as at the gate after the weighbridge. Within a two week period, we managed to reduce losses to almost zero and have maintained this throughout.

Biometric access control was installed on all critical doors to prevent theft of electronic equipment. Accommodation as well as catering facilities are provided for personnel. Massive losses were prevalent in the catering department. Food deliveries were not checked, and this was the reason for the losses. Security took over control of checking the deliveries and opening and locking the facility. Within a week, losses reduced to normal wastage.



Main Entrance



CCTV Control Room

SASOL : Maputo Business Towers

Arkhe Risk Solutions won the tender to install the CCTV, access control, intrusion detection system and the public address system for Sasol Mozambique's new offices in the Maputo Business Towers. This is a new building and Sasol's three floors had to be completely built-up by the building contractor to install raised floors and suspension ceilings to accommodate the installations.

Arkhe's technical team installed a large number of cameras. Sasol specified their requirements for the server and workstation and cameras were installed in corridors, server rooms and strategic areas.



From left to right: H. Cumbe (IT Support), Vigt R. Joao and Vigt Acacia da Conceicao



From left to right: A. Mabuie (Access Control Specialist), R. Alberto (Team Leader), H. Cumbe (IT Support) and JC Chemane (Handyman)

The technical team also installed the new main control panel for access control as well as the alarm system. The alarm system can be programmed and controlled by the local Sasol control room and will be monitored by Arkhe security officers on site and Arkhe armed response in Maputo.

The access control system comprises of card readers at doors on each floor for access to the offices from the elevator foyer. Fingerprint readers were installed for access control to the server rooms, strategic offices and storerooms.

The public address system with ceiling mount speakers will enable Sasol personnel to announce messages to employees utilizing the microphone installed in the control room. The public address system will also trigger an evacuation message to be played in the event of a fire alarm activation.



GK ANCUABE GRAPHITE MINE

On 3 April 2020 Arkhe Risk Solutions started a contract at GK Ancuabe Graphite Mine in the Cabo Delgado province. The contract awarded to Arkhe includes access control, armed guarding and dog patrols.

Since 2012, Graphit Kropfmühl has been part of AMG (Advanced Metallurgical Group N.V.). As a global specialist for critical materials, AMG N.V. has a leading position in technologies and high-value products to reduce carbon dioxide emissions. The group's production sites are in Germany, Great Britain, France, the Czech Republic, the USA, China, Mexico, Brazil, Sri Lanka and **Mozambique**.

Graphite is made up of pure carbon. Like the structure within diamonds, carbon forms the crystal lattice of graphite. However, in contrast to diamonds, graphite's carbon atoms have a six-sided honeycomb lattice structure.

More than 2,000 years ago, the Celts were already aware that graphite could be used to produce flame-proof ceramics. Due to its high resistance to oxidation, its excellent thermal conductivity as well as its chemically inert behavior, "black gold" still plays an important role in the refractory industry to this day, both in magnesite bricks for furnace linings and in continuous casting gutters.

In addition, graphite is used as a coating for high-quality molten metal in order to prevent oxidation. Large flake graphite with a well-pronounced crystal structure is used for producing refractory materials. This guarantees a long useful life as well as outstanding quality.

The humble pencil was invented following the discovery of a graphite deposit in England. However, at the time, in around 1550, people thought that they had discovered lead ore. As the extracted material left a mark and slid pleasingly across surfaces, it was clamped between two wooden rods and the first pencil was created.



Tiger and Abdala Antonio on patrol at the mine

How a female Security Officer from Arkhe Risk Solutions made it to the Tokyo Olympic Games

Alcinda's Olympic Journey



"I didn't find boxing, boxing found me" -Alcinda

Alcinda Panguana's boxing career started with a curious coincidence, her friend Rady was overweight. Rady asked Alcinda to keep her company while doing exercises at the local park. That's when serendipity struck. Former boxer and Mozambican National Boxing Coach Lucas Sinoia noticed them. Looking for female recruits to add to the Mozambican line-up, he suggested that they join his boxing gym as a way to get in shape.

Alcinda was wary, her only idea of boxing was that it was something violent. But being a good friend, she joined the club with Rady. She was surprised to learn it wasn't just about fighting. *"I was taught the ABC's of boxing, and it was very good exercise. Within three months, Rady had lost 15 kilograms. That's when I thought, wow, this really works,"* said Alcinda. Lucas was no doubt conditioning the heavier Rady and might not have thought much of Alcinda at first, with her taller, lanky stature and shy, soft-spoken voice.

When they finally started sparring, there was no doubt both women had potential, and in the very same year, they entered the 2012 National Mozambican Championships. There were not a lot of Mozambican Women boxers at the time, and Alcinda had just three bouts— she won every single match. *"As I held onto the gold medal, that is when I decided, I was going to the Olympics."*

But winning in Mozambique was a far cry from getting to the Olympics. African nations such as Nigeria and Egypt have strong female boxing clubs. She tried to qualify for

the 2016 Olympics, but her welter weight class (64—69 kg) did not exist. Most women boxers were either lighter or heavier. Frustrated, Alcinda set her mind to the 2019 African Games in Rabat, Morocco.

Being an unknown and underdog fighter from Mozambique, Alcinda knew this was her chance. With her country and coach behind her, she beat the favored Moroccan unanimously on her home ground. Then, she TKO'd the Kenyan fighter. Alcinda faced the Nigerian for the Gold Medal. *"She was so strong, she hit like a man! Her punches dazed me,"* Alcinda explained. Despite the Nigerian's strength, Alcinda fought back, losing to a split decision. The Silver Medal shot her up the ranking to #5, guaranteeing her a spot in the 2020 Tokyo Olympics.

In Tokyo, Alcinda's ranking meant she automatically passed the first elimination round. Things had changed since 2016. The rapid growth and popularity of combat sports such as MMA created a surge of new female competitors. This time not only were their women in her weight class, but there was also serious competition.



From left to right: Rady Gramane and Alcinda Panguana



Her first match was against the same Kenyan who she had competed against in the Africa Games. She won unanimously. This put her in medal contention.

She was matched against the 2016 Chinese Olympic Bronze Medalist and 2018 Middleweight Champion Li Qian. Li had been a basketball player until her height and arm reach caught the attention of a Chinese boxing coach.

“During the first round, I dropped my head, holding my hands to my head with worry. I could see Li Qian was very good, experienced, and extremely smart,” said coach Alfredo Nhuiane, who was watching the match on television back in Mozambique.

“She was hitting me and running away, so coach Lucas said my only chance was to get in close where her reach wouldn't be an advantage,” Alcinda remembers. You could clearly see the frustration in Alcinda, the Chinese fighter keeping her distance, peppering her with jabs, and then quickly retreating. When Alcinda got close, Li Qian would grab and hold her until the referee broke them up. When the referee called the match for Li Qian, Alcinda fell to her knees with heartbreak.

Li Qian won unanimously, a whopping 5-0. But what is a score? It is only a snapshot to a single moment in our lives, and while it may summarize our loss, it does not represent our potential. It cannot extinguish our fire to succeed, and a scoreboard can never, ever predict our future. As they say in boxing, it isn't how many times you get knocked down that counts, but how many times you get back up.

Watching the final round of that match, you can see Alcinda adapting. Her punches getting closer to landing, her head dodging more and more of Li Qian's jabs.

One has to wonder what would have happened if the fight went on longer. When I asked Alcinda whether or not she was looking forward to fighting Li Qian again in the upcoming World Championships, her eyes lit up. Even the Adidas COVID mask couldn't hide the anticipatory grin of her competitive spirit.

-Interviewed and written by Sean Adams



From left to right: Alcinda with boxing coach Alfredo Nhuiane (Rapid Response Manager)

PERNIX GROUP

Back in 2017, Arkhê Risk Solutions was selected by the construction company PERNIX GROUP – Integrated Construction Solutions Worldwide – to provide a range of security solutions. Not only at the new American Embassy's main site but also at all the residential compounds and warehouses.

With the construction process approaching its final stage, Arkhê played a major role in securing the premises of the new American Embassy.

Arkhê's success is based mostly on its highly dedicated team of security managers and security officers, totalling 70 staff members for this contract.



The new American Embassy construction site

Appreciation and Recognition

Letter from M Kaulard: Resident & Humanitarian Coordinator United Nations Mozambique

Dear Mr Rademeyer,

I would like to express my utmost gratitude to Arke for having agreed to release Mr Eugenio Carlos Queha from another "turno" to deploy him as part of the team responsible for my residential security over the past month of October 2021.

This is the second time Mr Eugenio is deployed as part of the three-men team that looks after my residence when one of the regular team members is on leave. The first time was in August-September this year and my husband and me were impressed with Mr Eugenio discipline, alert, politeness and communication skills. The second time was in October. Another guard had been selected from the same "turno" as the three assigned on a permanent basis to my residence. I objected to bringing in yet another guard we did not know and, for security reasons asked for Eugenio to be deployed again although from another turno. Once again Eugenio's discipline and alert has been impeccable.

My husband and me would like, herewith, to thank Arke for the excellent service. In particular, we would like to commend each of the team members (Francisco, Omar, Guidjon, Eugenio) for their excellent training and behavior. Each of them has so far always been awake and alert at any time to the day and night. Each of them has been very diligent in signalling any anomaly to us. They are all well-educated, highly respectful and disciplined. Most importantly, so far no incident has happened at all in more than two years.

We believe that limiting the number of guards contributes to security and would like to kindly request to continue to deploy Mr Eugenio whenever one of the regular team members assigned to our house is on leave.

Thank you so much again, congratulations and best regards,

Myrta Kaulard

Maputo, November 1st 2021

Exceptional Service

RECONHECIMENTO
Por trabalhar de forma incansável e engajada no reporte diário de SIOs (35 SIOs no dia) acima da meta contra 13 SIOs de meta diária para ARKHE);

Inácio Penga
Supervisor Arkhe

Critério: Princípio # 4
Somos uma empresa de donos, assumimos os resultados pessoalmente e lideramos pelo exemplo

CDM
CERVEJAS DE MOZAMBIQUE

Subsidiária da
ABInBev

Cerveja de Mozambique, a subsidiary of AB-InBev launched a "Safety First" campaign on all four Breweries in Mozambique. This campaign is aimed at improving HSE standards on all plants by partnering with all contractors delivering a service to AB-InBev. The drive covers all aspects; from infrastructure safety, individual behavior by CDM personnel and contractors, to vehicle inspections before entering sites to load etc.

A target of 15 reports per contractor per day was allocated. This is then discussed every morning during the Safety Meeting and meticulous records are

kept and progress monitored in solving safety issues.

Inacio Penga, the Arkhê Risk Solutions senior supervisor of the Nampula Brewery was awarded a prestigious award of Excellence by maintaining an average of 35 reports per day for an extended period. Truly a remarkable achievement in leading from the front!



South African High Commission



From left to right: PM Gideon Kock, PM Gregory Kavhura, PM Nande Mwachafa, PM Sakaria Tuhafeni, PM Thimotheus Mangundu and Stanley Hamutenya (Security Manager)

Omega Security Services was awarded the contract to provide security services to the South African High Commission in Namibia with effect from 1 October 2021.

A rigorous selection process was followed to ensure that only the best candidates were selected for the core team.

The new employees received formative as well as functional training which will enable them to provide a quality service to the High Commission.



On the 11th Of October 2021, Omega Security Services opened a new site at Ongwediva in the North of Namibia when we were rewarded the contract of Pupkewitz Mega Tech.

Pupkewitz MegaTech has been a client of ours in Windhoek and the quality service we provide to them, have in all likelihood resulted in the choosing of Omega as their service provider in the North.



From left to right: George Coetzee (Area Manager), Lukas Shaapa (Loss Control Officer), Simeon Hitombwa (Loss Control Officer) and Anthony Erasmus (Branch Manager Pupkewitz MegaTech)

WALVIS BAY SALT HOLDINGS



From left to right: PW I. Ikorwa, PW N. Nderura, PW V. Tjitua, PW D. Tjuru, SL R. Kauami and Jaco Philander (Security Manager)

The Health & Safety Co-ordinator at Walvis Bay Salt Holdings, Mr. Gary Williamson informed Omega Security Services management of the high service levels provided by the Omega security team during the inauguration function of the new wash plant.

Jaco Philander, the security manager provided and assisted in the ever changing needs, as the plan and circumstances changed on short notice. He also identified some risk exposure areas that had been overlooked, thus providing the necessary service to secure the identified risk.

Mr Price

On 1 June 2021 Omega Security Services Namibia took the Mr. Price sites over in Ondangwa, Oshikango and Oshakati in the Northern Region of Namibia.

Thank you to the security teams for all the hard work to open the sites.



From left to right: G. Coetzee (Area Manager), PM A. Angula and J. Shaalukeni (Store Manager)

CLICKS



From left to right: PW H. Nakale, PW N. Ndele and PM J. Asino at Clicks Outapi

Omega Security Services provides services to Clicks in Windhoek, Okahandja, Swakopmund, and Walvis Bay. There are ten stores of which five are located in Windhoek, one in Okahandja, two in Swakopmund and two in Walvis Bay.

On the 12th of January 2021, Omega Security Services opened new Clicks sites in Ondangwa, Oshikango, Oshakati, and Oshana, in the North of Namibia. A further site was also opened on 24 June 2021 in Outapi.

Namibia vs Multiply Titans & Zimbabwe Invitational XI



Back from left to right: B. Nau-Gawaseb (Area Manager), S. Hamutenya (Security Manager) and Sup N. Mostert
Front from left to right: J. Venter (HR Manager) and J. Heynes (Operations Manager – Cricket Namibia)

During the month of August 2021, the Namibian Eagles, the national cricket team of Namibia, faced the Multiply Titans, a provincial side from South Africa and Zimbabwe Emerging Team. The tour included T20 matches as well as 50 over matches. The results were as follows:

Zimbabwe Emerging XI vs Namibia :

3 x T20 matches - Namibia won all
3 x 50 Overs (ODI's) - Namibia won all

Titans vs Namibia :

1 x Once off 50 Over (ODI) - Titans won
4 x T20 matches - Namibia won 3 out of the 4

Omega is proud of the relationship we have with Cricket Namibia.

An interview was held with Mr. John Heynes, Operations Manager of Cricket Namibia, Mr. Heynes had the following to say about Omega Security Services: *“The communication between Cricket Namibia and Omega is fantastic. When there are any changes that need to be made, it happens immediately. The security guards do an outstanding job and we are happy with the services of Omega. Mossie (Supervisor N. Mostert) is a champ”.*

NEDBANK NAMIBIA



Front from left to right: B. Adams (Training Manager), L. Erasmus (Area Manager), M. Uri-Knob (Security Manager), C. Carstens (Area Manager), C. Ludik (Operations Manager), C. Beukes (Security Risk Officer of Nedbank Namibia), J. Van Vuuren (General Manager), M. Diergaardt (Security Manager), S. Hamutenya (Security Manager) and M. Khomoabeb (Security Manager)

Nedbank Namibia became a client of Omega Security Services in 2020. Currently we render services to sixteen Nedbank sites in Windhoek, six sites in the Coastal Region and one site in Okahandja.

EXCEPTIONAL SERVICE AWARDS



Back from left to right: Sup M Mafenyeho, Sup E Shinana, Sup P Ishitle, Insp J Sikuta, Sup S Katjihatu, PM V Nyambe and C Ludik (Operations Manager)
Middle from left to right: Sup J Mizi, SLJ Shungua, S/PM N Shiyambi, A Reinecke (Contract Manager), PM R Kapinga, Sup J Makamba and M Diergaardt (Security Manager)
Front from left to right: B Nau-Gawaseb (Area Manager), M Khomoabeb (Security Manager) and Willemse (Area Manager)

Omega Security Services (Pty) Ltd had a memorable day when a function was held for ten of our officers who rendered exceptional service over the past year. Supervisor Shelly Katjihatu was recognised for long service when she received her 10-year service award.

We trust that these individuals will continue to set an example to others in the company with their positive attitude, hard work, ethics and focus on client satisfaction



PMR AWARDS 2019 and 2020

During the Annual PMR Business functions held on 17 February 2020 and 15 March 2021 at the Safari Hotel in Windhoek, Omega Security Services was again awarded with two PMR Awards. The awards Omega received for 2019 and 2020 were :

- 2019 & 2020: Diamond Arrow Award for being the Best Security Company in Namibia to stimulate the economic growth and development.
- 2019 & 2020: Diamond Arrow Award for being the Security Company in Namibia doing most to fight crime.

These awards are rated by a random, national sample of 160 respondents comprising of CEO's, MD's, business owners, company directors and managers and senior government officials based in Namibia.



From left to right: Anna Van Wyk (Financial Manager), Erastus Shinana (Supervisor), Johan Van Vuuren (General Manager), Albertina Mundjele (Supervisor) and Calvyn Ludik (Operations Manager)

New Appointments

We welcome the following individuals who joined the company in August and September 2021:



Nadine Tuneeko (Logistics Officer)

Where were you born? Windhoek, Namibia.

What motivates you? A positive and interactive work environment.

How did your path cross with Omega? I was busy home-schooling my son and browsing the internet when I saw a popup of Namijob's website with Omega's logo, the position sounded interesting.

What do you enjoy most about your job? One would think that my knowledge is so vast after working in the supply chain for so many years, but this broad spectrum position showed me that there is a whole lot more to learn like operations in such a fast pace industry and the importance of rectification.



Jandr  Venter (Human Resources Manager)

Where were you born? Williston, Northern Cape, South Africa.

What motivates you? Being able to help individuals grow. Seeing other people also working hard to improve themselves.

How did your path cross with Omega? I worked as a Labour Consultant in Windhoek whilst doing my Bcomm Honours degree in Industrial & Organisational Psychology. During this time the HR position within the company became available and I was appointed in August 2021.

What do you enjoy most about your job? Being able to learn something new each day. I am able to combine my knowledge not only for HR, but also for IR.



Jan Willemse (Area Manager)

Where were you born? I was born in the South of Namibia, a town called Keetmanshoop.

What motivates you? Challenges of Life.

How did your path cross with Omega? Generally due to the experience working for the Namibian Police. I decided to work in the security environment and decided the best company to work for is Omega Security Services.

What do you enjoy most about your job? The Operational part of it.



Annika Schultz (Technical Marketing/Sales Manager)

Where were you born? I was born and raised in Windhoek, Namibia.

What motivates you? I don't get motivated by just one thing, but if I had to choose one thing, it would be TIME. We only have a limited amount of time and I am a firm believer that time should be used wisely and all moments should be seized fully. TIME motivates me to finish all my tasks, whether I succeed or fail, at least my task was completed and TIME was set to move forward and not backwards. We take TIME for granted, but we should use TIME to motivate us and build on what TIME has given us.

How did your path cross with Omega? When my dad owned one of Namibia's most well-known suppliers, I spent my holidays working for him and learning each and every client in the security world. I grew up in this world and know most of the companies by heart, but my real journey with Omega started when I started doing business with them as a supplier. After that they recruited me to do their Sales and Marketing.

What do you enjoy most about your job? The thing I enjoy most about my work is the experience and opportunities I get. Since I started here at Omega Security Services, I had learned how to be a leader and take my leadership skills to the next level. I have had the opportunity to further myself in the career of sales and marketing and worked my way to the manager position I have today.



BON Hotel Apo Residence Abudja



BON Hotel Apo Residence is a 3-star hotel situated in a clean & serene environment opposite the National Assembly quarters, Apo district, Abuja. Though formerly known as Apo Apartments, under tutelage of the General Manager Mr. Fraser Johnston, the hotel is currently revamped and branded under the BON Group umbrella in Nigeria and owned by Broadfield hospitality Nigeria. The BON group have over 10 branches cut across FCT Abuja and other states respectively.

Olode Security and Technology, in partnership with Omega Holdings Ltd took over the security operations at BON hotel on the 1st of November 2020 with nine security officers. We are mainly responsible for access control at the main entrance/exit gate, CCTV control room, car park, double checking of deliveries and perimeter patrol.



From left to right: PM Iahiba Saidu, PW Monica Bala, SL Owoicho Ada, PM Barnabas Organda and SL Anthony Monday

Prime Pharmacy and Supermarket

Prime Pharmacy and Supermarket is located at No.1 Lou Gard street area 11, Abuja. The location is an easy going environment characterized with corporate offices, residential houses and schools.

Prime Pharmacy & Supermarket is a pharmaceutical store but also has a supermarket section where toiletries, beverages, foot wears, liquor and general household items are sold and open for business 24 hours daily.

Omega and Olode took over security operations from BARTHBOL SECURITY (previous service provider) on the 28th October

2020. Areas of responsibilities include traffic control at the car park, access/egress control at the entrance/exit, floor patrol, prevention and interception of theft and crime, searching, effective monitoring of goods received and other loss control and general security functions.

Operation and manning of the CCTV operations will soon form part of our portfolio with Prime Pharmacy and Supermarkets.



PW G. Takobi on floor patrol in the supermarket



From left to right: PM J. Isaac, PM D. Okii, PM G. Ekut, PM L. Ademou and DO P. Bissalat



Cherries Hypermarket Abuja

Cherries hypermarket is a retail store located in Gimbiya Street, Area 11 Garki Abuja. This location is widely known for high business and commercial activities ranging from retail, hospitality, travel, tourism, transport, medicals and Government agencies among others.

The Supermarket commenced business operations in 2017. Cherries hypermarket sells grocery products, fruit/veg, animal products, perishable products, furniture, clothing, home appliances, electronics, jewelry, general accessories, etc. It also has other retail business extensions like FAMOUS MEN store, FAMOUS WOMEN store, FAMOUS KIDS store, GIFT Store and Cherries warehouse respectively.

Omega operatives officially commenced operations on site in December 2018 with 30 security officers. At inception, our responsibilities were majorly access and egress control at the customer and staff entrance, searching, floor patrol, prevention, and interception of theft and/or crime, customer service, and general security services.

Our increasing performance persuaded the management to extend our security coverage and responsibilities and handed over their CCTV operation, the warehouse, receiving dept. and new annexes of Famous stores (Famous Gwarinpa & Famous Asokoro) to oversee thereby, simultaneously approving additional manpower of 21 security officers.



From back to front: PW C. John and PM K. Blessed

G - World Pharmacy



G-WORLD Pharmacy and supermarket is one of the newly opened retail stores in Abuja. The site is located at plot 81/82 Nasko Road Kubwa Abuja. The location is an environment characterized with high social activities.

The store officially commenced on 14th November, 2020 and is open for business 24 hours daily. The store records high patronage on pharmaceutical drugs, jewelries, groceries, toiletries, beverages, household items and liquor.

Omega and Olode took over security duties from BETHEL SECURITY NIG with fourteen security officers and two supervisors who are responsible for overseeing day & night security functions.

We were privileged to receive the clients representatives at the training facility during recruitment, training and induction exercise providing them with a hands on experience in the manner in which we train our officers to world class standards.



From back to front: PM M. Habilla and PW J. Akuku



Pick n Pay opened on the Victoria Island area of Lagos during March, 2020 after months of planning, delayed construction and essential requirements provided. The Victoria Island, or VI branch as the locals will know it, is the first of several planned stores to open in Nigeria Lagos.



Pick n Pay is looking to expand their footprint in the near future to other areas, firstly in Lagos with potential outlooks to other states.

Olode Security and Technology in partnership with Omega Holdings Limited in Nigeria provide three drivers to the expatriate staff and a total of 15 security officers, majorly responsible for access and egress control, COVID 19 health checks and control, vehicle parking area traffic control and various other compliance checks during routine area inspections.

We welcome the Pick n Pay group to Nigeria and we look forward to a prosperous relationship going forward into the future.



PW A Ngbede: COVID19 protocol on opening day



D Goewam (Driver)



From left to right: PM A Adebajo, PM J Samuel, PW S Ikpaleme, PM D Benjamin, PM O Ogundare and PM D Ewa





SOLAR MINING SERVICES

In line with the strategic vision of Omega Risk Solutions (Pty) Ltd, (ORS) to expand its market share within the mining industry, Mpumalanga Region started with the Security Contract at Solar Mining Services in 2020. Solar Mining Services is located in Middelburg, (Mpumalanga) and Omega was awarded a three, (3) year contract.

Solar Mining Services, a member of the Solar Group, a global manufacturer and blasting service provider, is committed to establish regional and local capabilities with a full range of blasting solutions in Africa.

Established in South Africa in 2015, Solar Mining Services boasts world-class manufacturing capability in Bulk Emulsion, Accessories and Delivery Systems.

We welcome Solar Mining Services as part of the Omega Risk Solutions family.



Omega Risk Solutions security officers, first shift at Solar Mining Services

Centurion Vehicle Thieves

Two suspects were arrested by Lyttelton SAPS for allegedly being in the possession of a stolen car.

Police spokesperson Captain Dave Miller said the two suspects were arrested in co-operation with Omega Risk Solutions, who provide security services at Centurion Mall, and Tracker SA.

The two suspects were involved in a collision on the corner of Embankment Road and Lenchen Avenue near Centurion Mall during a chase by Omega Risk Solutions response officers. The ORS response officers arrested both suspects, one at the scene of the accident and the other after a quick chase down to the Hennops River.

Miller said the security officers alerted the SAPS to a suspicious white Nissan X-Trail driving around the mall. *“Swift action and communication between officers and Lyttelton SAPS led to the arrest of two of the occupants of the Nissan X-trail.”*, Miller said. *“Both suspects were detained for possession of car-breaking equipment as well as reckless and negligent driving.”*

Miller also reported that following the arrest, it was discovered that the Nissan X-Trail was reported stolen from the owner during a hijacking in June 2020, in the Mmakau area.



Omega Risk Solutions officers and SAPS on the scene of the accident

BAIC Automobile SA (Pty) Ltd 北汽南非汽车有限公司

Beijing Automotive Group Co., Ltd. (BAIC Group) is a major automobile manufacturer in China established in 1958 and headquartered in Beijing. BAIC Group is a significant global player in the automotive industry. It has an international footprint with exports to more than 38 countries or regions, exports to Central and South America, Africa, Middle-east, South-east Asia etc. BAIC ranks No.124th in Fortune Global Top 500 in 2021.

北京汽车集团有限公司(BAIC)成立于1958年,总部设在北京,是中国主要的汽车制造企业。北汽集团是全球汽车行业的重要参与者。产品远销38多个国家和地区,远销中南美洲、非洲、中东、东南亚等国家和地区。2021年《财富》全球500强中,北汽排名第124位。

In 2016, BAIC International Development Co., Ltd and Industrial Development Corporation (IDC) signed a Joint Venture Agreement and have created a new South African Entity called: BAIC Automobile SA (Pty) Ltd.

2016年,北汽汽车国际发展有限公司与南非工业发展公司(IDC)签订了合资协议,并创建了一个新的南非实体:北汽南非汽车有限公司。

In November 2019, Omega Risk Solutions successfully won the bidding of BAIC South Africa security service project. Despite the urgency of the transition, the security team was quickly put into action. On December 1, 2019, Omega Risk Management officially began to provide security services for BAIC South Africa.

2019年11月,欧米茄风险管理公司成功中标北汽南非安保服务项目。尽管当时交接时间非常紧迫,但是安保团队还是很快进入了角色。2019年12月1日欧米茄风险管理公司正式开始为北汽南非公司提供安保服务。

BAIC SA focuses on cars, SUVs and off-road vehicles in the first phase of the project. After completion of the first phase of the new plant in South Africa, BAIC SA will produce 2 models (D20, X25) and sell 3 models (D20, X25, B40), focusing on the export market in South Africa and neighboring countries. In the South African passenger car market, model quality and configuration are considered to be far superior to many competitors and offer affordable choices.

北汽南非在项目一期重点关注轿车、SUV、越野车等车型的生产和销售。北汽南非一期新厂建成后,将生产2款车型(D20、X25),销售3款车型(D20、X25、B40),重点面向南非国内和周边国家的出口市场。在南非乘用车市场上,车型质量和配置被认为远高于许多竞争对手,是人们负担得起的选择。



From left to right: SL Melikhaya Fikile, Snr Insp Siyabonga Momana, Anton Terblanche (Operation Manager ORS), Lana Plaatjies (HR Manager ORS), Danie Lotter (GM Coastal ORS), Paul Bouwer (BAIC Plant Security Supervisor), Logan Ruiters (Security Manager ORS) and PW Thembisa Ngetu

从左到右: Melikhaya Fikile, 欧米茄风险管理公司部门负责人 / Siyabonga Momana, 欧米茄风险管理公司高级检查员 / Anton Terblanche, 欧米茄风险管理公司运营经理 / Lana Plaatjies, 欧米茄风险管理公司人力资源经理 / Danie Lotter 欧米茄风险管理公司沿海区域总经理 / Paul Bouwer, 北汽南非工厂安全主管 / Logan Ruiters, 欧米茄风险管理公司安全经理 / Thembisa, 欧米茄风险管理公司女巡逻队员

At the service level, BAIC has build 3 centers (After-sales Technology & Training Center, Spare parts Marketing & Logistics Center, Service Promotion & Improvement Center) and 2 systems (Technical support System and DMS) for the purpose of providing "the best service in the City".

在服务层面,北汽建立了3个中心(售后技术与培训中心、备件营销与物流中心、服务推广与提升中心)和2个系统(技术支持系统和DMS系统),以提供“全市最好的服务”。



D20 Hatchback



X25 Mini SUV



B40

Hellmann Worldwide Logistics



From left to right: Danie Lotter (General Manager Coastal), Lana Plaatjies (HR Manager), Tyrone Warwick (Sea Freight Export & CLC Manager Hellmann Worldwide Logistics) and Anton Terblanche (Ops Manager)

Omega Risk Solutions has provided security services to Hellmann Worldwide Logistics in Gauteng and KZN Since June 2018. In November 2019 Omega Risk Solutions was awarded the security contract in Port Elizabeth.

The Hellmann logo – Wild Geese, are characteristic for Hellmann Worldwide Logistics. The geese are more than just a symbol of their ideals and history; they also provide Hellmann with some valuable lessons in terms of efficiency, communication and loyalty. While the geese coordinate their flight through intuition, Hellmann develop and implement information and communication systems which are designed to make cooperation and efficiency just as instinctive. The V-shaped swarm is often seen as a phenomenal display of science and cooperation. No goose could handle the journey alone. Geese enter into relationships for life.

Like them, Hellmann believes in the idea of loyalty, and know the rewards that come from long term relationships. Thus the reason why Hellmann actively seek to build similarly beneficial and long-lasting bonds with their staff and customers.

TECHNOLOGY



Safety Through Technology

A wide range of technical services offered :

- **CCTV**
Design, supply, install, integrate and maintain.
- **Alarm Systems**
Supply, install and maintain.
- **Electric Fence**
Install new and conduct full maintenance on existing.
- **Access Control**
 - All types of readers - Biometric, Card/Tag.
 - All related physical rooms, gates, turnstiles and doors.
 - Integration with CCTV systems.
- **Tracking**
Vehicle, Asset and Personal - utilising our own in-house tracking platform.
- **Risk Management Centre**
Our Risk Management Centre (RMC) supply off-site monitoring for all our services offered with a focal point on the integration of security systems.

Technical Contact Number:
082 729 5583 – SMS, WhatsApp & Call
Email: wimpievanzyl@omegasol.com



Omega's New Flagship Alarm System :

AJAX Alarm Systems enable us to do alarm verification with the freedom of wireless installations of the highest quality



SECURITY WITH INTEGRITY

NELSON MANDELA DAY 2021

Mandela Day is an annual international day in honour of Nelson Mandela, celebrated each year on 18 July, Mandela's birthday. Mandela Day is a global call to action that celebrates the idea that each individual has the power to transform the world, the ability to make an impact.

With the pandemic currently looming it made it difficult to physically make our contribution on this day, but Omega Risk Solutions did their part by making a generous financial contribution towards the **BrainLife** organisation.

BrainLife is a NPO focused on supporting people affected by acquired brain injury and their families. These are people just like you and me who's lives have been devastated by brain injury. Their members have had motor vehicle accidents, strokes, have been injured in assaults or have been diagnosed with brain tumours to name a few. They currently support approximately 140 families at any given time.

The funding that was made by the company has been allocated to the following:

1. 60% of the funding was allocated to each of their Wilgers and Mamelodi group programs. The members receive cognitive -, physical and music therapy and the day is ended with arts and crafts. The focus is on supporting brain injury survivors to lead as independent lives as possible.
2. 10% of the funding was allocated towards their Food Support Program specifically in their Mamelodi branch. This branch is located in Mamelodi East in a lower socio-economic community with extremely limited services. These are all families that not only have to deal with the devastation of a brain injury but now also must cope with the financial implications of a pandemic on top of that. In this branch they not only provide therapy and counselling but also assist 42 families with groceries and PPE such as hand sanitizer and masks. Many of these families have no running water and electricity. The funding is allocated toward supplying our survivors with fresh fruit and vegetables and non-perishable food.
3. 30% of the funding is allocated towards their Kaofela Income Generation Project. With this project they aim to help their Mamelodi survivors earn an income for themselves with a second-hand shop. 100% of the income generated in the shop goes towards the 37 members of this program. They are all brain injury survivors who will never be able to work in the open labour market again but now are all partners in this business. On the 9th of September they paid out their biggest profit for a month yet - a whole R 15 000.

Words to live by as spoken by Nelson Mandela ***“We can change the world and make it a better place. It is in your hands to make a difference”.***

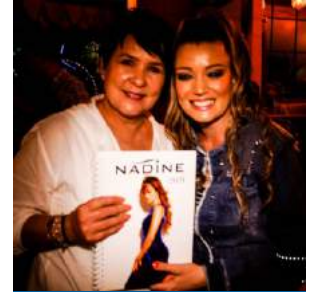


Nadine Diary Tour 2020

During the National State of Disaster by the Covid-19 virus, all business sectors in the country experienced huge financial losses and a lack of/or no trading at all. One specific sector, Arts and Culture closed down completely which meant almost no income for these artists.

Omega Risk Solutions decided to support an artist, a South African singer, Nadine. We were one of her main sponsors during her Diary Tour throughout South Africa, where she interacted with her supporters at various venues and introduced her new music diary for 2021.

Throughout this tour she met several of our staff and clients who enjoyed her message of hope, courage and endurance. As Nadine will say, *"this too will come to an end"*.



From left to right: Marchel Coetzee (ORS National HR Manager) and Nadine



Vehicle sponsored by Omega Risk Solutions and Brits Nissan

LAPLAND COMMUNITY - KARIEGA

Kariega in the Eastern Cape which forms part of the Nelson Mandela Metro Municipality, is a large industrial town, dependant on the motor industry and suppliers such as DANA SA and Good Year SA, amongst many others, for its livelihood.

With the outbreak of COVID 19, the lockdown and the approaching winter, communities like Lapland was severely affected. The majority who are employed in the informal sector as car guards, gardeners or general workers, suddenly found themselves unemployed.

On the 9th of June 2020, Omega Risk Solutions handed over 500 clothing items to these community members. Lapland is one of the many poor communities within the Kamesh area. Kamesh is a residential suburb divided into various residential areas. Some areas are well established and fully serviced, whilst other areas are still un-serviced, residents living in tin shacks, without running water or electricity.

Lapland is a colourful community comprising of different cultures living side by side. The community consists of approximately 6000 residents, with almost 65% not formally employed. Some community members have stood up and canvassed the local companies for donations of any nature. When Omega Risk Solutions heard of the need in the area, they stepped in with a clothing donation. With winter approaching, this donation was highly appreciated by the community. The distribution took place in an orderly fashion managed by the community to ensure that those with the greatest need were the first recipients until the very last item was handed out.

Phila Ndoda Movement Walmer Gqeberha

The Phila Ndoda Movement was founded during 2018 by Zolile Tyrone Dayimani, a full time minister at the Family Worship Centre in Walmer, Gqeberha. The Phila Ndoda (meaning “heal man”) Movement, is a non-denominational, non-political, non-race based men's movement that focuses on the restoring of positive male images in society. It is a platform for men to be vulnerable and proactive about issues in their spaces. It aims through the movement to reach out to the vulnerable children, youth, women and men in the community.

The Walmer Township formed part of the Welbedaght farm before it was laid out as a township by Mr McDonald, a government surveyor in 1851. The township is located on the outskirts of the affluent Walmer suburb and the contrast between the wealthy and the poor is evident to all when visiting the area. The township still largely consists of shacks and large amounts of people are still using outdoor toilet facilities (the bucket system). Extended families include children and grandparents in most households and many parents had moved to other towns and cities to find work in order to provide for their families.

The daily struggle to survive in these households are real as they try to survive on an old age or child grant. On the 17th of July 2020 Omega Risk Solutions provided used uniform to the community of the Walmer Township with the support of the Phila Ndoda Movement. Together with the clothing they also received food in the form of “Meal in a bag” (rice, soya and vegetables) and oranges. The community's gratitude was evident by their appreciation and masked covered smiles.

Pick n Pay, Despatch Family, Go Pink for Cancer

On the 28th of November 2019, Mr Ross Shelton and shareholders of Pick n Pay Family Stores in the Eastern Cape, opened a store in Despatch. The new store was opened after carefully considering the location of other retail stores in the Nelson Mandela Metro. It was concluded that the small town of Despatch, situated on the periphery of the Metro, in the heart of the industrial motor vehicle manufacturing zone, with a population of approximately 40 000 people is the ideal location for their latest store.

Omega Risk Solutions joined the Pick n Pay family partnership providing safety and security to the employees and customers. This family store with 100 plus employees has grown substantially over the last year from a family supermarket to include a Pick 'n Pay Liquor and a Pick n Pay Clothing Store.

On the 24th of October 2020 from 06h00 to 18h00, Ross Shelton and the Pick n Pay Family, held a fundraiser in support of the Childhood Cancer Foundation South Africa' (CHOC) promoting cancer awareness. Ross lost his sister to cancer in the weeks leading up to the event. His sister supported the CHOC initiative and Ross wanted to continue his sister's legacy by contributing towards the charity in the same way his sister did.

A Cycling Marathon Challenge as well as a Shavethon was held inside the store with all the Pick n Pay managerial staff participating. The aim was to raise R250 000.00 for CHOC. An amount of R126 000.00 was successfully raised on the day of the event and donated towards CHOC.

Well done to this great family team for the service provided to the residence of Despatch and the CHOC Foundation.



From left to right: Ross Shelton (Owner Pick n Pay Despatch), Elrico Thorne (Security Manager) and Jacques Pienaar (Manager Pick n Pay)



From left to right: Ross Shelton doing a 4 hours cycle supported by PM Jonathan Fortnight



PMR AWARD 2020



Based on a survey on the Eastern Cape Province conducted during February and March 2020, Omega Risk Solutions (Pty) Ltd Coastal Division received the following Gold awards:

- In the Business Sector: *Security Companies in the Eastern Cape Province*
- In the Business Category: *Companies / Institutions doing most to fight crime in the Eastern Cape Province.*

We would like to thank our dedicated employees who made this possible.

PMR.africa is a division of C.J. Hattingh & Sons, a consultancy and research company based in South Africa and publishes a business journal and online version at www.pmr.africa.com. The purpose of the journal is to serve as a platform in which the results of PMR.africa's surveys can be published.



From left to right: Anton Terblanche (Ops Manager), Lana Plaatjies (HR Manager) and Danie Lötter (General Manager Coastal Division)

It is PMR.africa's **objective** to brand the companies and institutions identified in these surveys as entities with huge potential and to promote a company or institution as a UNIQUE entity for existing and potential business and to recognize excellence across all industry sectors.

Purpose of PMR.africa Awards

The purpose of the awards is to enhance competitiveness – locally and internationally, to create a global and unique marketing tool for a company, department and/or institution, to create a unique SALES TOOL for SALES TEAMS, to enhance excellence and to set a bench mark in the industry and - VERY IMPORTANT - to acknowledge and motivate personnel.

PMR AWARD 2021

The reason behind Omega Risk Solutions' podium finishes over the past 6 years

"Security with Integrity" forms the foundation of Omega Risk Solutions' service delivery. Receiving the prestigious PMR Award for the sixth consecutive year, demonstrates our commitment to deliver integrated security solutions of the highest standard. Obtaining the highest accolade (Diamond Award) during an evaluation period that took place during a national lockdown, is proof of our commitment to put our clients first.

Omega Risk Solutions "hands on" management style enables us to quickly adjust to these changing requirements. Cooperation with various stakeholders is also of cardinal importance as this assist with identifying possible "criminal behavior/ high risk areas or situations" and up to date intelligence ensure pro-active actions. Technology plays a vital role in ensuring cost effective solutions and support; therefore, we pride ourselves in being able to introduce and utilize some of the latest technology available in the market.



From left to right: Tim Stow (Investigator) and Anton Terblanche (Ops Manager)

MEET OUR TWO NEW DIRECTORS



Wiseman Magasela

Wiseman G. Magasela is an unwavering, diligent, a driving force of an individual with vast knowledge and experience in both personal and commercial security and practices.

Wiseman has displayed strong management skills and business acumen throughout his career in the security industry. He is a former Managing Director of G4S Empowerment Ventures.

Wiseman is one of the best in the security sphere, going above and beyond the efforts of the competition to impress and satisfy his clients.

In 2016 Wiseman found his own company: Wise Business and Risk Solution Services (WBRS).

Wiseman was appointed as a Director of Omega Risk Solutions on 01 December 2020.

"I'm passionate about creating a clear direction and ambitious goals, developing the best setup for committed, motivated and energetic employees." **Wiseman Magasela**



Sharon Mbjunana

Sharon S. Mbjunana is an inspiring woman, she's a multidisciplinary designer with expertise in art, illustration, graphics and animation design.

Prior to founding her own company Brandmuse in 2019, she worked diligently as an art and design director, lead senior designer and product designer at different agencies.

Sharon was appointed as a Director of Omega Risk Solutions on 01 December 2020.

She has more than six years' experience in designing, marketing and media industry combined and continues to strive and grow in the design and media industry.

INSPIRING OMEGA STORIES

Gomolemo Josiel Baloyi, a young man hailing from a small rural town in Brits North West, has taken charge of his life and is striving for a brighter future.

In 2019 Gomolemo sought to be enrolled with the Omega Training Academy, a security training programme in order to develop his skills. With the help of the Enslin family, who have supported him and other families in the community, he was able to secure a spot in the training academy.

In the training academy Gomolemo displayed great potential and as a result attained high grades with every module he took on. At the end of the training he managed to pass the aptitude tests, the IMI and pre-employment polygraphs as well as complete his Grade A and Grade B security courses. Upon succeeding at the training academy Gomolemo managed to secure a position with Omega Risk Solutions as a security officer at the Ford Motor plant.

Gomolemo's growth is inspiring as he has managed to make such an achievement while being the primary guardian of his younger brother and living on a minimum wage. His brother has now followed in his footsteps and is well on his way to complete his training.

Omega Training Academy is grateful to the Enslin family for being able to identify Gomolemo's potential and supporting his efforts towards personal development. We are confident that Gomolemo will continue to shine and wish him all the best in his endeavours.



Gomolemo Baloyi



OMEGA RISK SOLUTIONS ZAMBIA LIMITED

Omega Zambia is now in its eleventh year of business in Zambia. It started its operations on 1 September 2010 as a joint venture in Zambia with only a hand full of contracts.

In 2010 Omega was only based in Lusaka province and more specific Lusaka. It has currently expanded its footprint into 7 provinces of the 10 provinces in Zambia.

The workforce of Omega in Zambia is approximately 1500 security officers deployed in 148 sites nationally. With true dedication and a will to perform the Omega Zambia Team is performing well within Zambia.

Thank you to the Omega Team in Zambia



JUBILEE METALS GROUP

Omega Risk Solutions Zambia was deployed on the old Bwana Makubwa mine in Ndola that was in a process of closing down with First Quantum Mine. On 1 April 2021 this mine was purchased by Jubilee Metals Group. Omega was part of the handing over agreement and we continued the services at the mine with the new group.

On 23 August 2019 Jubilee Metals Group announced that the sale and transfer of the entire issued share capital in Sable Zinc Kabwe to Jubilee has been completed. This allows Jubilee to commence with the implementation of a fully integrated multi-metal refinery in Zambia. The acquisition of the refinery is a key milestone in delivering Jubilee's Zambian strategy of establishing a fully integrated multi-metal recovery operation. The refinery opens tremendous potential opportunities for Jubilee to significantly increase its access to additional surface materials for further refining.

They immediately started to clean up some areas on the mine premises and started the construction of a crusher plant on site. This programme is in its construction phase and the estimated time for the crusher to be completed will be in middle 2022, where the plant will be commissioned and then going into operation. Omega currently deploys 31 officers at this site.

This group has got a long term vision in Zambia and has obtained land in Luanshya where they will also start mining operations. Omega is currently also deployed on this site with a compliment of eight officers securing the land that was purchased.

A processing plant has been purchased by this group in Kabwe, almost 210km north of Lusaka where Copper is processed. Omega is responsible for the security services on this site and has a compliment of 32 officers deployed at Sable Zink. Installation of CCTV cameras and the equipping of a CCTV control room for this site is under way and will be operational by the end of 2021.



SHOPRITE

Omega is a security service provider for Shoprite in Zambia in 15 stores that are mainly located in the Copperbelt and Lusaka Province. The first store was allocated to Omega by Shoprite on 16 November 2011. This store is situated in the CBD of Lusaka and has a large volume of clients daily.

Omega has a good and professional relationship with Shoprite and this can be reflected in the good shrinkage results that are achieved by the stores serviced by Omega.

On 29 September 2021 Shoprite opened a second Shoprite in East Park Mall in Lusaka. Omega was awarded to contract for the security in this store. The opening was attended by delegates from South Africa (Mr Anton Gouws) and the General Manager Shoprite Zambia (Mr Charles Bota).

The team was placed under extreme pressure to get the store prepared for the successful opening on 29 September 2021.



From left to right: PW Martha Silumesi and PW Mary Ntanisha



Elephant Charge 2021

This was the fourth year that Omega/NewGroCo and Korridor had a vehicle entered in the Elephant Charge in Zambia.

The Elephant Charge is an annual event which challenges teams of cars and motorbikes to complete a gruelling course through the Zambian bush. The Charge is held to raise money for conservation in Zambia, focussed on **conservation through education**, and in the ten years since it began, the event has raised over **\$1,420,000** which has been distributed to conservation organisations working across the country. The event is held at a different location each year over the course of a weekend in September or October.

The 2021 was extremely successful taking into account the COVID restrictions that placed a bit of a hamper on the fund raisings. With this in mind the 34 teams managed to raise \$239,096-00. Twenty-two teams completed the course with the winner completing it in 17.32km.

Omega, along with many other companies is a sponsor at this event and provides the security at the HQ for the event. This HQ is erected on a Thursday and broken down by the Sunday. There are many valuable items at the HQ and the officers are responsible for securing the equipment.

On the day of the Charge, the winning team is the one that completes a course of ten checkpoints in the **shortest distance possible** within the allowed 8 hours. Given a map and with skill and determination, each team must find their own route between the checkpoints through valleys, over ridges, across rivers and up escarpments in a trial of **driving, navigating and endurance**.



PROMOTION



Charles Fuchs
General Manager

Charles Fuchs has been promoted to General Manager, Omega Risk Solutions Zambia Limited with effect from 1 June 2021.

Charles joined the Omega Group in November 2014 as Country Manager. Since his appointment Charles has successfully grown the Zambian operation from around 500 security officers to its current strength of approximately 1 500 security officers which is an outstanding achievement. Charles' feeling for the business portrays an overall understanding of how to improve customer satisfaction while his ability to motivate his team has led to his continued successes in Zambia. Not only do his clients speak highly of him, but also express their gratitude for the quality of service Charles renders to them.

This promotion recognizes Charles' contribution to the business as well as his role as director on the board.

TRAINING OFFICER

Omega has currently three training facilities in Zambia. The main training facility in Lusaka, a training facility in Ndola and one in Kalumbila.

Inspector Ernest Katala is the appointed Training Officer at the head office in Lusaka. He took over the head of training from Mr Paul Chanda (Retired) in June 2018. To date, Inspector Katala has trained approximately 650 officers, that will give you an average of 10 courses per year.

Inspector Katala previously held the position of site manager at Parmalat, site supervisor at Builders Warehouse Lusaka, site supervisor at Crest Chickena and a controller in the control room. Inspector Katala is well equipped to act as the training officer in Omega.

Inspector Katala joined Omega on 11 April 2016 and has an exemplary record.



Inspector Ernest Katala

VISION

To be the most respected supplier of integrated security solutions to all blue chip clients in our target markets.

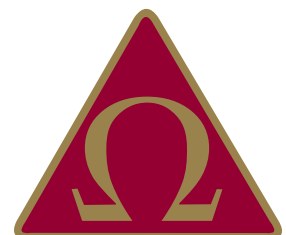
MISSION

To provide world-class integrated security solutions to clients in our target markets by consistently exceeding customer satisfaction through operational excellence and innovation.

Our blue print solution embraces a safe and secure environment.

VALUES (PRIDE)

- **P**assion
- **R**espect
- **I**ntegrity
- **D**iscipline
- **E**xcellence



OMEGA
Risk Solutions